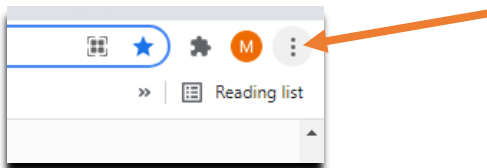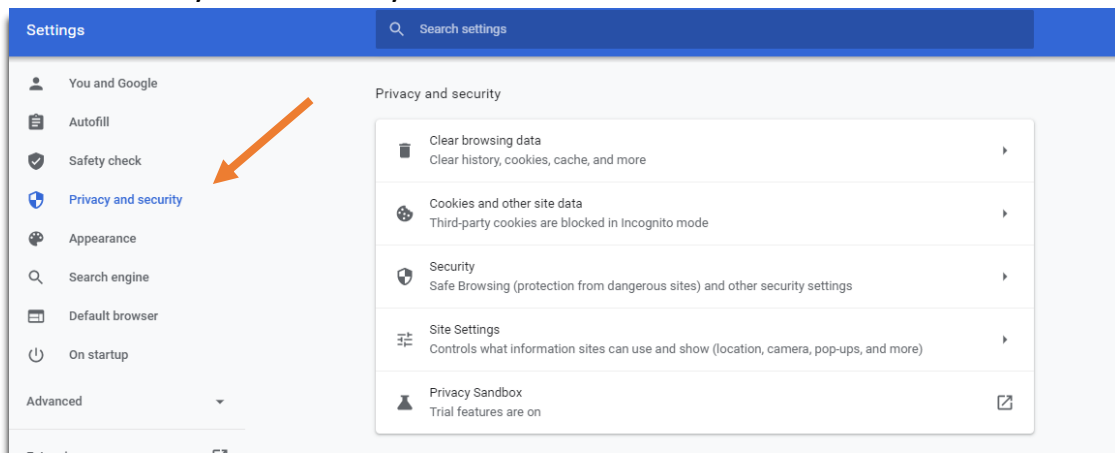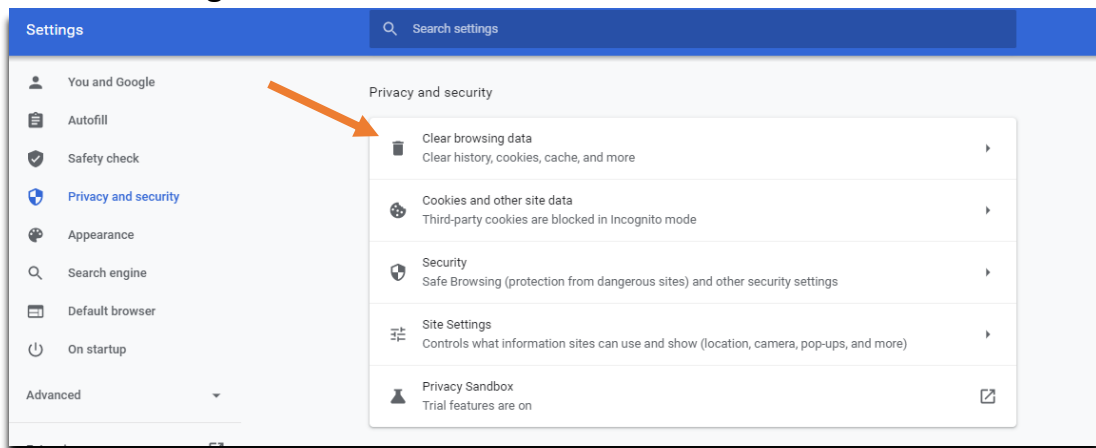# Trouble Shooting your Benefit Enrollment

1. On your computer, open Chrome .

2. Please clear your cookies in chrome by following the next simple steps.
3. Go to: Settings located in the right top corner (…).
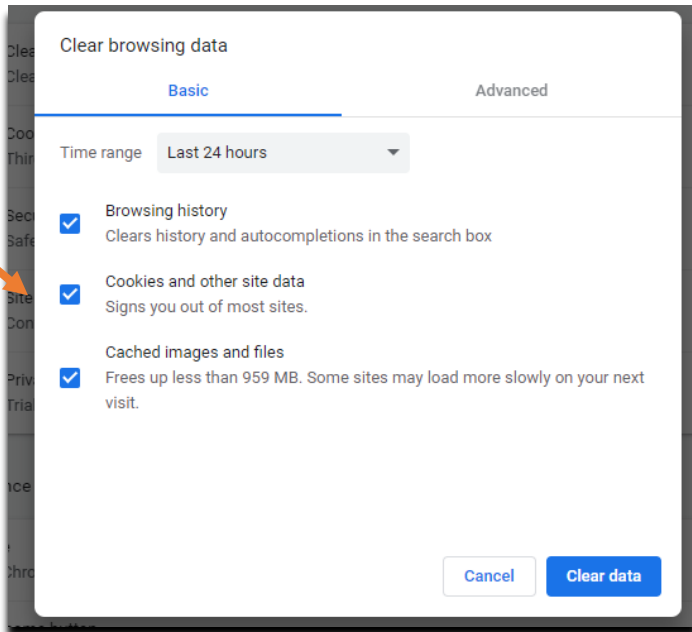
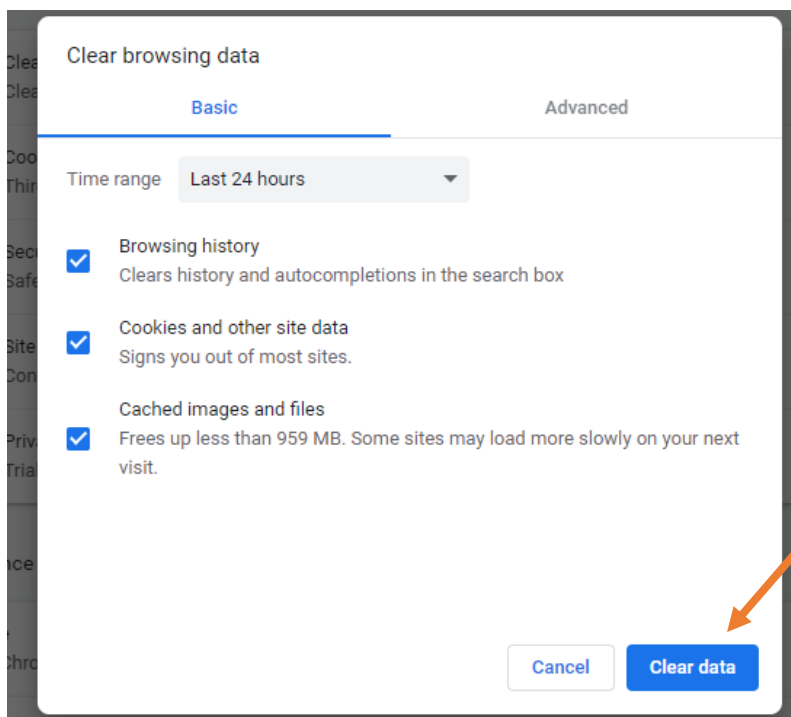

4. Under Privacy and Security.

5. Clear Browsing data.

6. Time Range> Select: All Time (All three boxes should be checked).

7. Then click "Clear Data" once completed you may proceed with the steps below.

Trouble Shooting your Benefit Enrollment

8. Click on the link https://www.lisd.net/domain/894

9. Click on either of the two areas to be re-directed to the Learning Hub.

10. Enter your Username & Password for LISD.

Trouble Shooting your Benefit Enrollment

11. Select (My Benefits). It might have you sign in again with your LISD Username & Password.
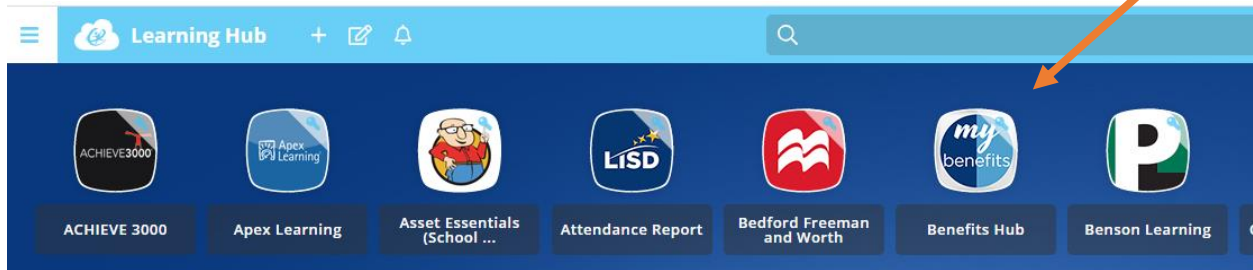
The (Benefits Hub) will take you through some System & Company Acknowledgments before you can make changes to your Benefits.

For additional assistance please call

The Benefits Department 469-948-8104

or

FBS at 972-685-1203